

**NOTE: BEFORE ATTEMPTING THIS RECALL, REVIEW VIP OR VEHICLE HISTORY TAB TO VERIFY THAT THE RECALL APPLIES TO THIS VEHICLE AND HAS NOT BEEN COMPLETED.**

## DaimlerChrysler

November 2000

Dealer Service Instructions for:

### Safety Recall No. 957 -- Owner's Manual Addendum

#### Models

2000-2001	(PL)	Dodge and Plymouth Neon Built From July 9, 1999 Through October 25, 2000 (MDH 0709XX through 102508)
2000	(JA)	Chrysler Cirrus, Dodge Stratus and Plymouth Breeze
2001	(JR)	Chrysler Sebring Sedan and Dodge Stratus Sedan Built Through October 25, 2000 (MDH 102516)
2000-2001	(LH)	Chrysler Concorde, LHS and 300M; and Dodge Intrepid Built Through October 28, 2000 (MDH 102800)
2000-2001	(PR)	Plymouth Prowler Built Through October 18, 2000 (MDH 101813)
2000-2001	(SR)	Dodge Viper Built Through October 19, 2000 (MDH 101900)
2001	(PT)	Chrysler PT Cruiser Built From July 10, 2000 Through October 27, 2000 (MDH 0710XX through 102707)
2001	(AB)	Dodge Ram Vans/Wagons Built Through October 27, 2000 (MDH 102713)
2001	(AN)	Dodge Dakota Built Through October 26, 2000 (MDH 102605)
2001	(BR/BE)	Dodge Ram Trucks Built at the: <ul style="list-style-type: none"><li>• &gt;Warren Assembly Plant ("S" in the 11<sup>th</sup> VIN Position) From June 27, 2000 Through October 26, 2000 (MDH 0627XX through 102605)</li><li>• &gt;St. Louis North Assembly Plant ("J" in the 11<sup>th</sup> VIN Position) From June 27, 2000 Through October 27, 2000 (MDH 0627XX through 102710)</li><li>• &gt;Lago Alberto Assembly Plant ("M" in the 11<sup>th</sup> VIN Position) From July 25, 2000 Through October 29, 2000 (MDH 0725XX through 102900)</li><li>• &gt;Saltillo Assembly Plant ("G" in the 11<sup>th</sup> VIN Position) From July 25, 2000 Through October 29, 2000 (MDH 0725XX through 102900)</li></ul>
2001	(DN)	Dodge Durango Built Through October 25, 2000 (MDH 102521)
2001	(TJ)	Jeep Wrangler Built Through October 20, 2000 (MDH 102012)
2001	(XJ)	Jeep Cherokee Built Through October 24, 2000 (MDH 102411)
2001	(WJ)	Jeep Grand Cherokee Built Through October 20, 2000 (MDH 102000)

**IMPORTANT:** Some of the involved vehicles may be in dealer new vehicle inventory. **Federal law requires you to stop sale and complete this recall service on these vehicles before retail delivery.** Dealers should also consider this requirement to apply to used vehicle inventory and should perform this recall on vehicles in for service. Involved vehicles can be determined by using the DIAL VIP System.

## Subject

The owner's manual supplied with about 1,210,000 of the above vehicles may have omitted certain information required under Federal Motor Vehicle Safety Standard (FMVSS) No. 225, which relates to child restraint anchorage systems. Federal regulations require that some specific instructions be provided in the owner's manual to ensure that a child restraint system tether strap is properly attached and to identify the seat positions that have tether anchorages.

## Repair

Owner's manual addendum cards are being mailed directly to all owners known to DaimlerChrysler with the owner notification letter. The owners are requested to insert the card into their owner's manual. **Dealers must insert a copy of the correct addendum card into each affected unsold vehicle in dealer inventory before retail delivery.**

## Parts Information

**Each dealer** to whom vehicles in the recall were invoiced (or the current dealer at the same street address) will receive enough Owner's Manual Addendum Cards to service 100% of their UNSOLD vehicles.

Dealers should determine which addendum card is required for each vehicle by:

- Using the part code in the third column of the VIN list along with the following table (involved dealers);
- Using the VIN and part number list electronically transmitted to DIAL System Function 53 (involved dealers); or
- Entering the VIN into the DIAL VIP system (body model information) along with the following table (all dealers):

Body Model	Part Code	Part Number
PR, SR	1	05072771AA
PL, JA, JR, LH, DN	2	05072774AA
XJ, WJ	3	05072777AA
TJ	4	05072779AA
PT	5	05072780AA
AN	6	05072781AA
BR, BE	7	05072783AA
AB	8	05072784AA

## Service Procedure

1. Locate the Owner's Manual in the vehicle's glove box or in the storage compartment.
2. Insert the addendum card into the owner's manual.
3. Place the Owner's Manual back into the glove box or storage compartment.

## Completion Reporting and Reimbursement

Claims for vehicles that have been serviced must be submitted on the DIAL System. Claims submitted will be used by DaimlerChrysler to record recall service completions and provide dealer payments.

Use the following labor operation number and time allowance:

Description	Labor Op. No.	Time
Insert addendum card in owner's manual	23-95-71-82	NO CHARGE

**FOR UNSOLD VEHICLES: Enter "ADDENDUM" in the part number section of your claim with a quantity of one (1). Enter \$5.00 WITH NO MARK UP for addendum card handling reimbursement.**

NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

#### Parts Return

Not applicable.

#### Dealer Notification and Vehicle List

All dealers will receive a copy of this dealer recall notification letter by first class mail. Two additional copies will be sent through the DCMMS, and the MDS2 will be updated to include this recall in the near future. **Each dealer to whom involved vehicles were invoiced** (or the current dealer at the same street address) **will receive a list of their involved vehicles.** The vehicle list is arranged in Vehicle Identification Number (VIN) sequence. Owners known to DaimlerChrysler are also listed. The lists are for dealer reference in arranging for service of involved vehicles still in dealer inventory.

#### DIAL System Functions 53 and VIP

All involved vehicles have been entered to DIAL System Functions 53 and VIP for dealer inquiry as needed.

Function 53 provides involved dealers with an updated VIN list of their incomplete vehicles. The customer name, address and phone number are listed if known. Completed vehicles are removed from Function 53 within several days of repair claim submission. To use this system, type "53" at the "ENTER FUNCTION" prompt, then type "ORD957".

#### Owner Notification and Service Scheduling

All involved vehicle owners known to DaimlerChrysler have been sent a copy of the required addendum card for their vehicle. They are requested insert the card into their owner's manual. A copy of the owner letter is attached.

#### Vehicle Not Available

If a vehicle is not available for service, let us know by filling out the pre-addressed Owner Notification Form or describe the reason on a postcard and mail to:

DaimlerChrysler Corporation  
CIMS 482-00-85  
800 Chrysler Drive East  
Auburn Hills, Michigan 48326-2757

#### Additional Information

If you have any questions or need assistance in completing this action, please contact your Zone Service Office.

# DaimlerChrysler

## IMPORTANT CHILD RESTRAINT SYSTEM SAFETY INFORMATION

Dear DaimlerChrysler Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DaimlerChrysler Corporation has determined that the owner's manual accompanying your 2000 or 2001 model year Dodge, Chrysler, Plymouth or Jeep® vehicle omitted certain information required under Federal Motor Vehicle Safety Standard (FMVSS) No. 225, which relates to child restraint anchorage systems. Federal regulations require that some specific instructions be provided in the owner's manual in order to ensure that you properly attach a child restraint system tether strap and to identify the seat positions that have tether anchorages. These specific instructions may have been omitted from the owner's manual supplied with your vehicle (identified on the enclosed form).

To ensure that you understand the proper way to attach a child restraint system tether strap and that you know which seat positions have tether anchorages, DaimlerChrysler is sending you the enclosed owner's manual addendum card. Please take the time to review the instructions and then place the card in the vehicle's glove box or storage compartment with your owner's manual. This will keep the card available for reference by you or future owners, if your vehicle is sold.

If you have any questions or concerns about this matter, please contact the DaimlerChrysler Customer Assistance Center at 1-800-853-1403. A representative will assist you.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations  
DaimlerChrysler Corporation  
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*Buckle up  
for Safety* 