



NUMBER: 23-027-03

GROUP: Body

DATE: November 28, 2003

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SUBJECT:

Instrument Panel Rattle Sound

OVERVIEW:

This bulletin involves modifying the IP center defroster duct.

MODELS:

2003 - 2004 (ZB) Viper

NOTE: This bulletin applies to vehicles built prior to November 1, 2003 (MDH 1101XX).

SYMPTOM/CONDITION:

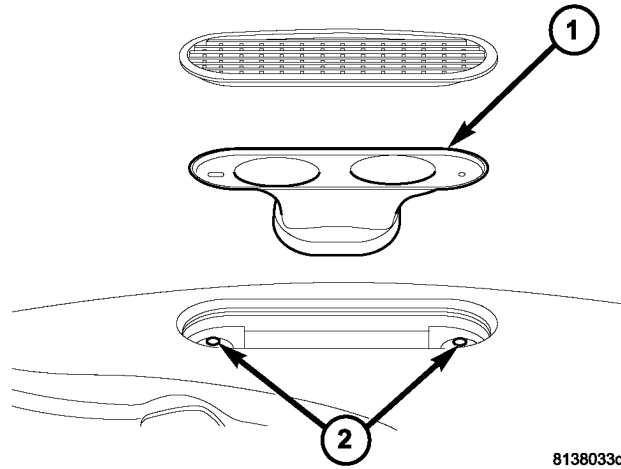
Rattle sound from IP defroster grille area may be heard when driving over rough road surfaces. The defroster duct flange is touching bottom of defrost grille and/or IP substrate.

DIAGNOSIS:

If the vehicle operator describes the Symptom, tapping on the IP near the defroster duct will cause the rattle sound and confirm the condition if present.

REPAIR PROCEDURE:

1. Remove the defroster grille from IP (using trim stick or equivalent).
2. Remove the defroster duct mounting screws (2) and defroster duct (Fig. 1).
3. Using snips/cutters, remove upstanding flange around entire outlet side of duct (Fig. 1).



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Fig. 1 MODIFY DEFROSTER DUCT

- 1 - REMOVE THE UPSTANDING FLANGE
- 2 - DUCT RETAINING SCREWS

- 4. Remove any loose debris from the defroster duct area.
- 5. Reinstall duct with two screws, tighten the screws to 1.6 - 2.2 Nm (14 - 20 in. lbs.).
- 6. Reinstall defroster grille making sure it is secure around entire outside edge.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
23-11-25-92	Modify Center Defroster Duct	0.2 Hrs

FAILURE CODE:

AM	Authorized Modification
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